

Two Case Studies for Digital Boost II

Veterans Affairs Canada, Canada-wide Pilot Program

When Veterans Affairs Canada was implementing a nation-wide claims technology pilot, ThinkERP Principal Tom Campbell provided expertise in overall system application design, procedures for end-to-end testing, and IT policy implementation.

Specifically, his involvement ensured claims were integrated from the application process, through numerous work flows, to automatic client communications. Veterans Affairs has since used this technology and procedures with additional programs.

Master Packaging Inc. New Brunswick and PEI

ThinkERP principal, Tom Campbell, as IT Manager at Master Packaging, reviewed the ERP systems being used at the company's two manufacturing plants.

The benefits of this review and resulting actions were two-fold: Near term, all employees received more comprehensive training and managers were equipped with better and immediate job cost and plant schedule information for decision making. Longer term, ERP solutions were recommended as part of a multi-year, IT road map.

