



CASE STUDY

Multi-Province Manufacturing Business



Problem

A multi-province manufacturing and distribution company was losing its internal IT person. This person split time between Syspro administration and IT support.

With this person leaving, what was their best course of action?



Solution

- Ran a network scan to analyse and evaluate their network.
- Provided a proposal for immediate requirements + long-term projects.
- Created inventory / asset review and cycling plan.
- Entered into a Managed Service Agreement for IT support and services.



Result

Eliminated the need for an internal IT person and provided increase response times and coverage through a team of IT technicians.

Supported all of their locations through asset lifecycle planning, budget forecasting, new location setups and ongoing helpdesk support.