



# Frigault Consultant Ltd General Profile

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## Frigault Consultant Ltd

## Company Profile

- Implement and support end-to-end business management solutions.
- Qualified in Operations Management.
- Over 20 Years of experience specializing with ERP systems
- Certified by Sage Accpac, and keen knowledge with other ERP solution including SYSPRO
- Have been serving SYSPRO customers for over 7 years
- Bilingual

### Frigault Consultant Ltd - commitment

- Assist companies to choose, install and improve current ERP Solutions
- Partner not a supplier
- The goal is to assist the partners improve their busyness system tools

## Requirements Analysis / Scope of Work

Final time estimate cannot be provided until a project requirement analysis is completed. Although a reliable time estimate will be provided, actual hours will be billed.

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Case Study 1

### Al-Pack Enterprises, Production Scheduling system

### **Objective**

Al-Pack Enterprises was having issues identifying the available time for each machine within the production schedule.

The main objective was having visibility of when a job starts, when it finishes and when we can schedule the next job.

Other needs were to improve the time and attendance system. Needed to improve metric where we could measure actual vs estimate time for each job. Also, with this historical data, we could improve on estimated time.

With better estimates, metrics and visibility, this in turn would improve production scheduling.

#### **Selecting the Solution**

ERP currently in place was Sypro Manufacturing. We contacted the current provider and revise different modules. After carefully analyzing each solution and comparing with the budget for the base ROI, we decided to go LYNQ, which was a Third Party Solution that fully integrated within Syspro.

#### **Implementation**

Implementation was first done within a test environment. We followed the train the trainer approach, where Frigault Consultant and an Al-Pack team member would follow training online. During the training period, we also revised the process flow to understand where, when and how the data would be collected.

After completing the Process Flow Structure, we tested the full solution with a copy of the live database. Following this, we started training end users, and did some transactions within the test environment with the end users. This gave the group a chance to give feedback and adjust process as needed.

Finally, the go live date, we had a team to assist and support all users on the floor, along with instruction sheets as needed.